Lumen

FEATURE GUIDE · 2026

All 20 modules · one workspace

Every part of your business, *finally in one place.*

Sales, stock, money, people and projects — one login, one source of truth, and an AI team that does the work while you approve what matters. This guide walks through everything Lumen can do.

Sales
Quote to cash, returns and tax

Purchases
RFQs, POs, goods received, landed cost

Inventory
Warehouses, batches, counts, price lists

POS, Catalog & Kitchen
Register, recipes, modifiers, kitchen display

Accounting
Double-entry books, close and reconcile

Ledgers
Customer, vendor, employee and tax ledgers

HR & Payroll
People, payroll, attendance, onboarding

CRM
Leads, deals, pipelines, follow-ups

Projects & Proposals
Boards, time & billing, e-signed proposals

Construction
BOQ, cost codes, subcontracts, job costing

Manufacturing
Production orders on a live board

Real estate
Listings, viewings, leads, deals, commission

Ordering links
Salesman, self-service and waiter ordering

Dashboards & Reports
Live KPIs, financial overview, audit log

Lumen AI
Ask Lumen, Agent Mode, seven agents

Platform
Search, roles, spaces, mobile, API

LUMEN AT A GLANCE

One platform. *Every department.*

Turn on the modules you need and leave the rest off. Every record — a customer, an item, an invoice, a payslip — lives once and flows everywhere it should, so nothing is typed twice and the books always tie.

20
modules built to talk to each other — switch on only what you use

7
AI agents that draft, record and report — and wait for your approval

⌘K
search that finds any record, page, setting or action from one box

1
login for every department, branch and device — web, phone or tablet

HOW ONE SALE MOVES THROUGH LUMEN

1 · Sell
A quotation becomes a sale order, then an invoice — or a rep books it from a link.

2 · Deliver
The delivery note deducts stock from the right warehouse and batch.

3 · Get paid
The payment lands in a bank account and on the customer's ledger.

4 · Book it
A balanced journal entry posts itself — revenue, tax, receivables.

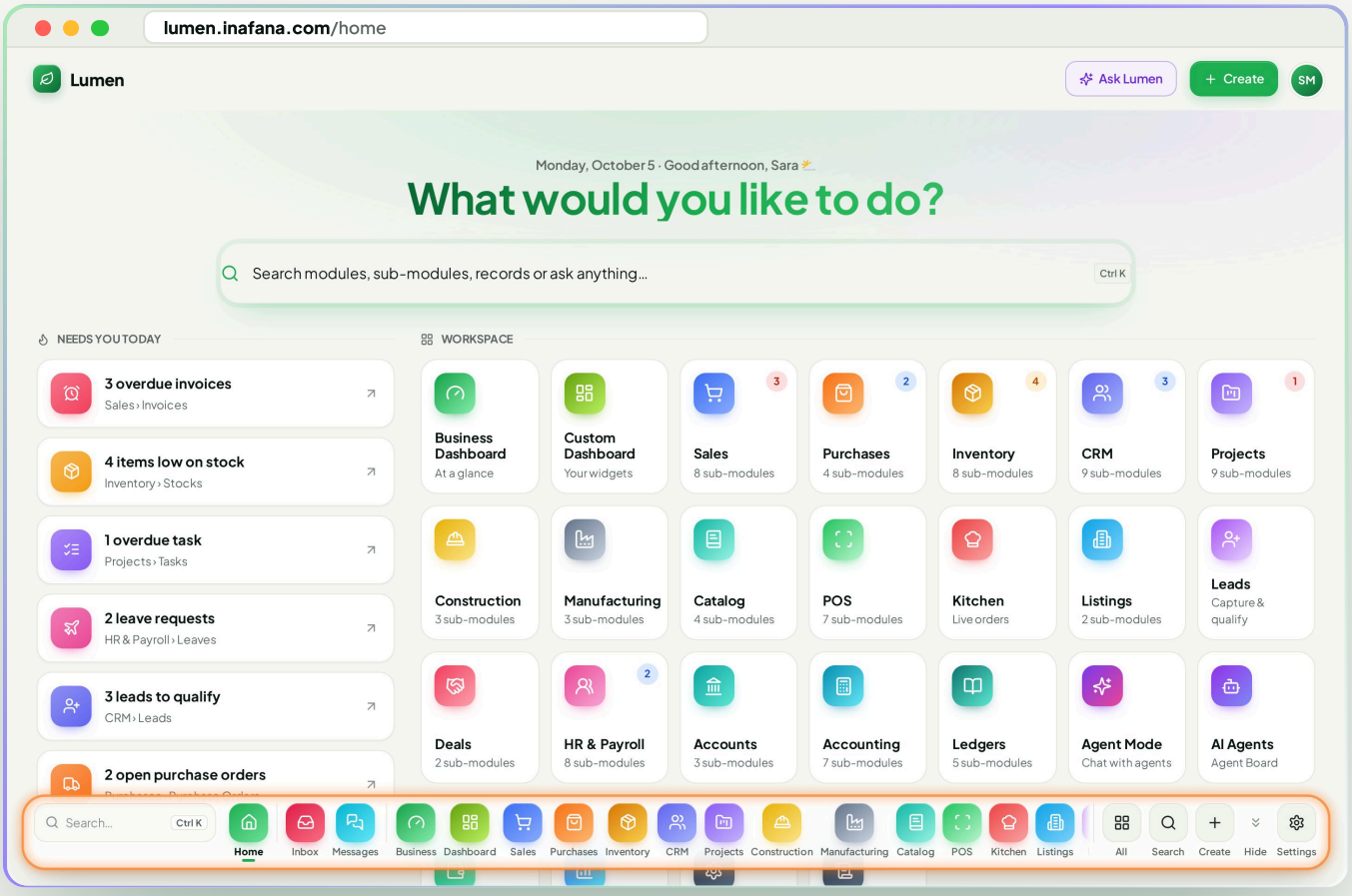
5 · See it
Dashboards, reports and profit & loss update in real time.

WHAT'S INSIDE

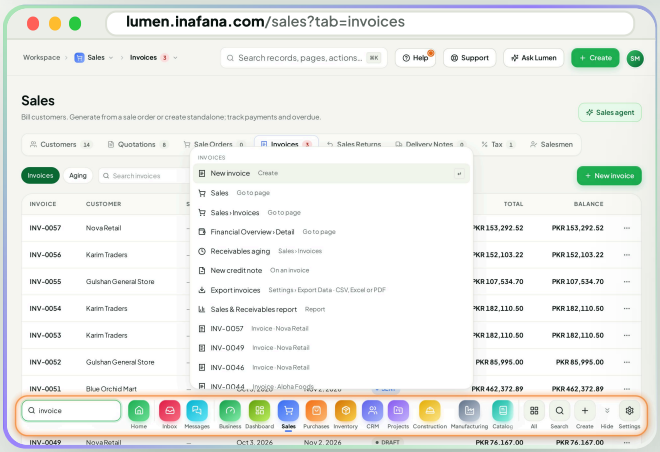
- **Sales** — Quote to cash, returns and tax — p.07
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Everything starts *from one place.*

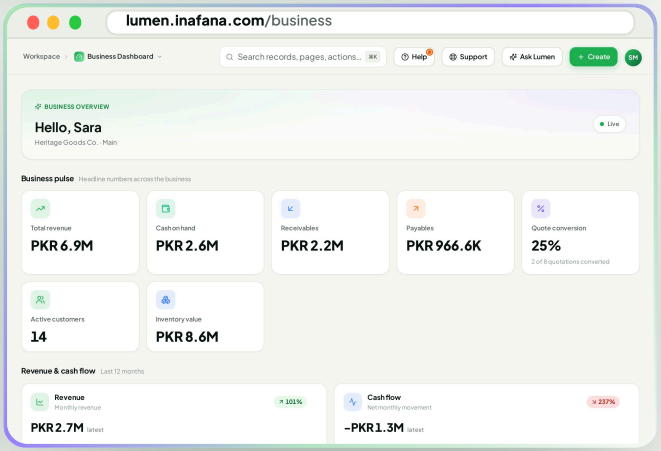
Home greets you with what needs you today and every module you use. The dock sits at the bottom of every page, and ⌘K finds any record, page or action.



Home and the dock — your modules, what needs you today, and the dock on every page.



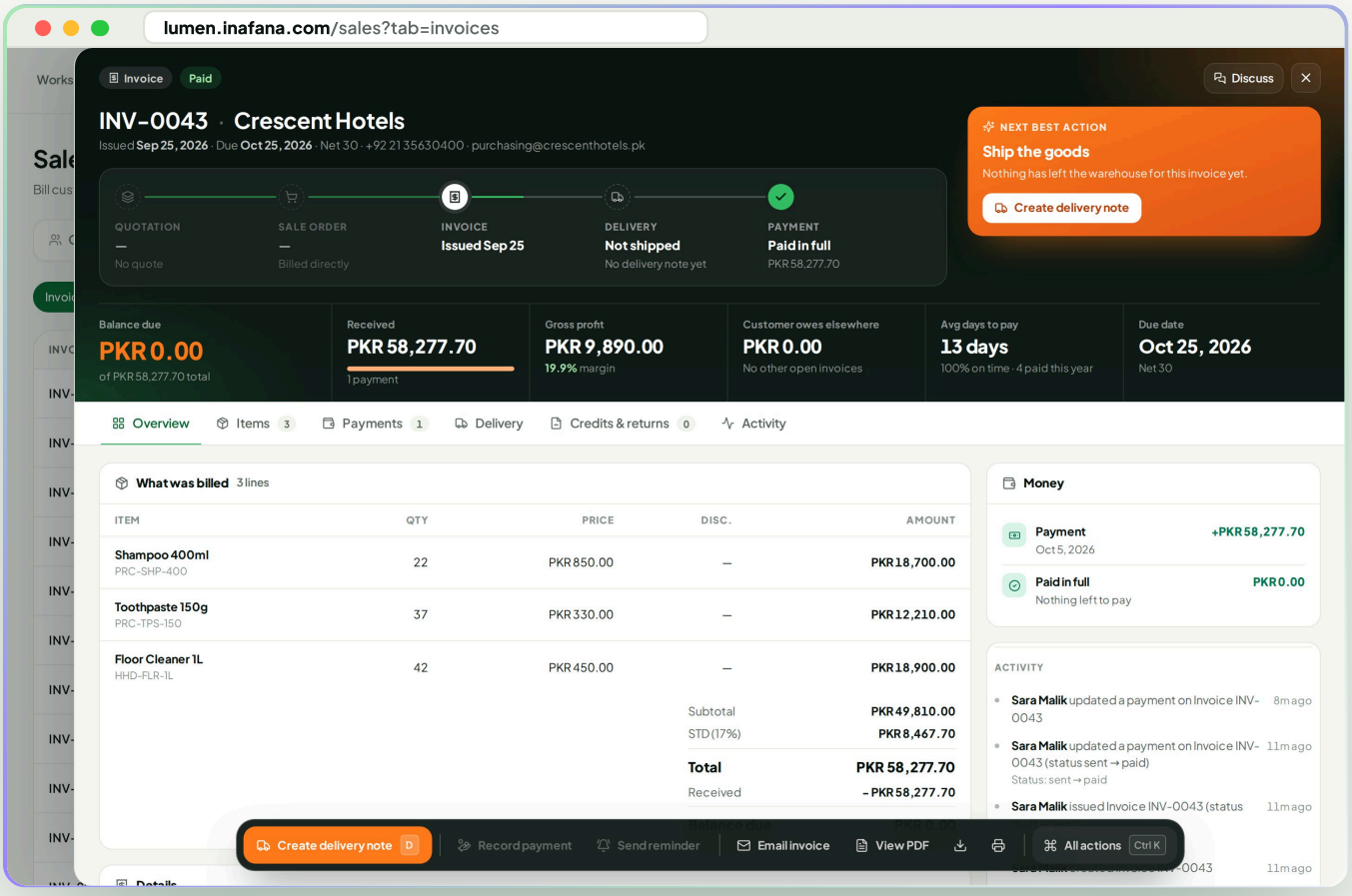
⌘K search — type “invoice” and get the page, the actions and the records.



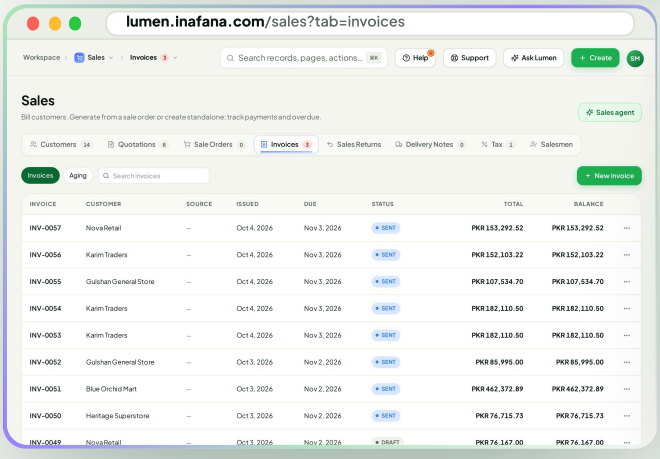
Business dashboard — revenue, cash, receivables and stock at a glance.

Open any record *in a side drawer.*

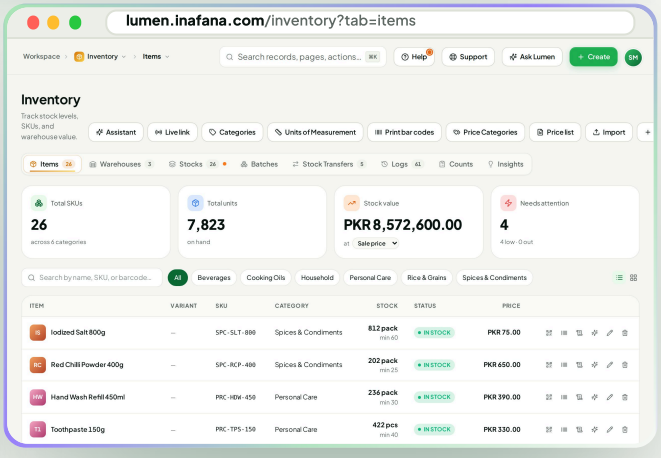
Records open in a drawer over the list, so you never lose your place. An invoice shows where it is in the flow, what's owed, the margin and the next best action.



Invoice drawer — quote-to-payment progress, balance, profit and every action one click away.



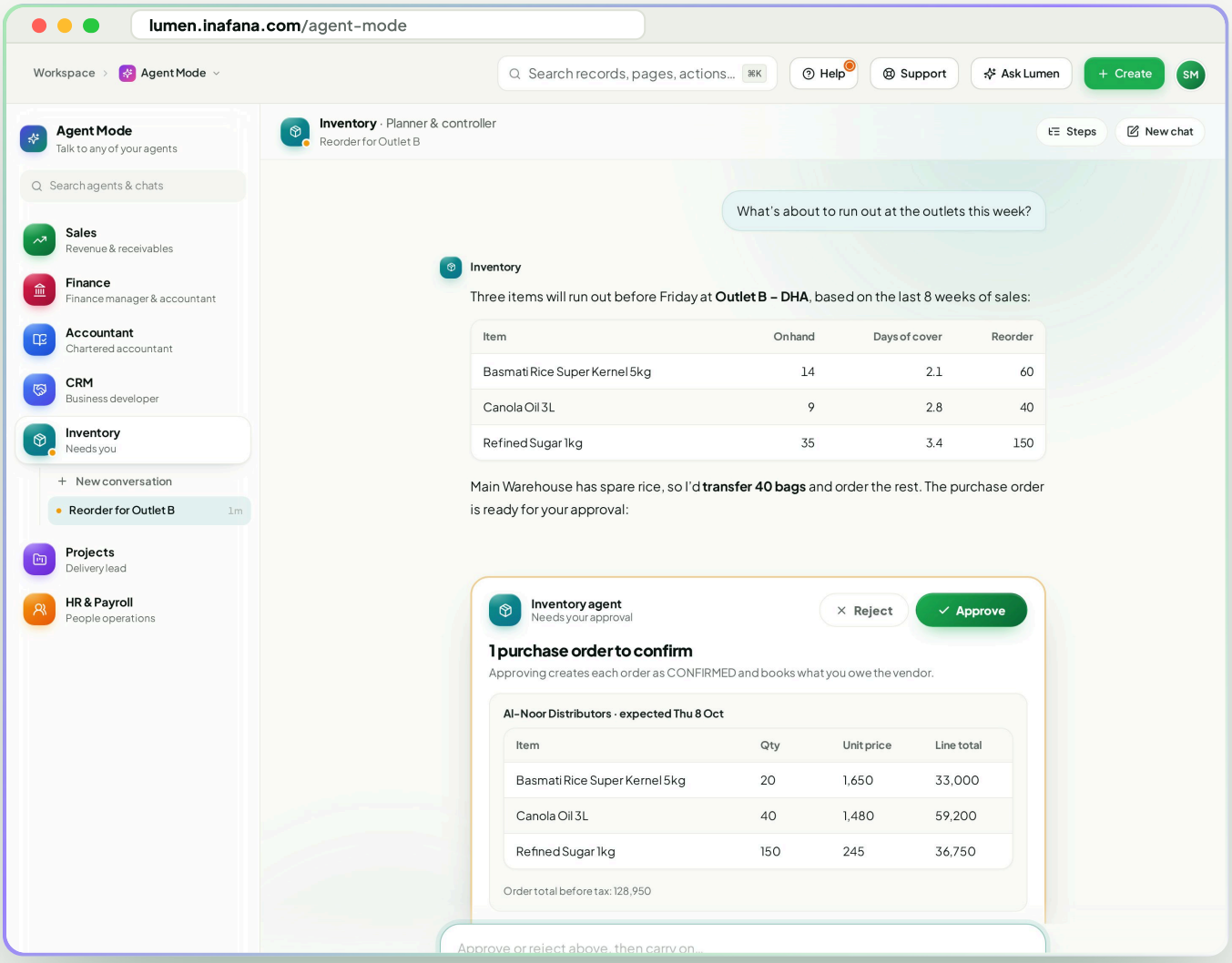
Invoices — status, balance and overdue days for every invoice.



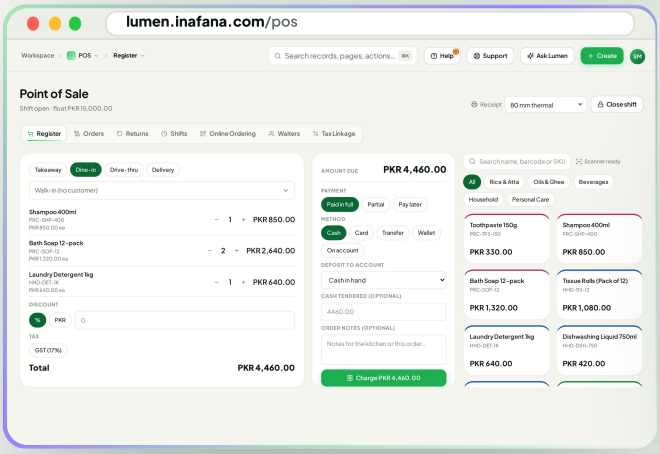
Inventory — stock value, low-stock alerts and every SKU across warehouses.

Ask in plain words. *Approve in one click.*

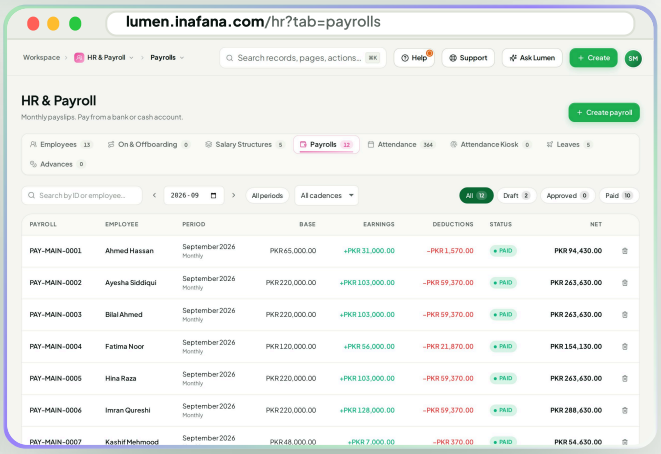
Agent Mode gives every agent its own workspace. Here the Inventory agent spots what will run out, suggests a transfer and drafts the purchase order — which waits for your approval.



Agent Mode — the answer, the numbers behind it and an approval card with the exact order lines.



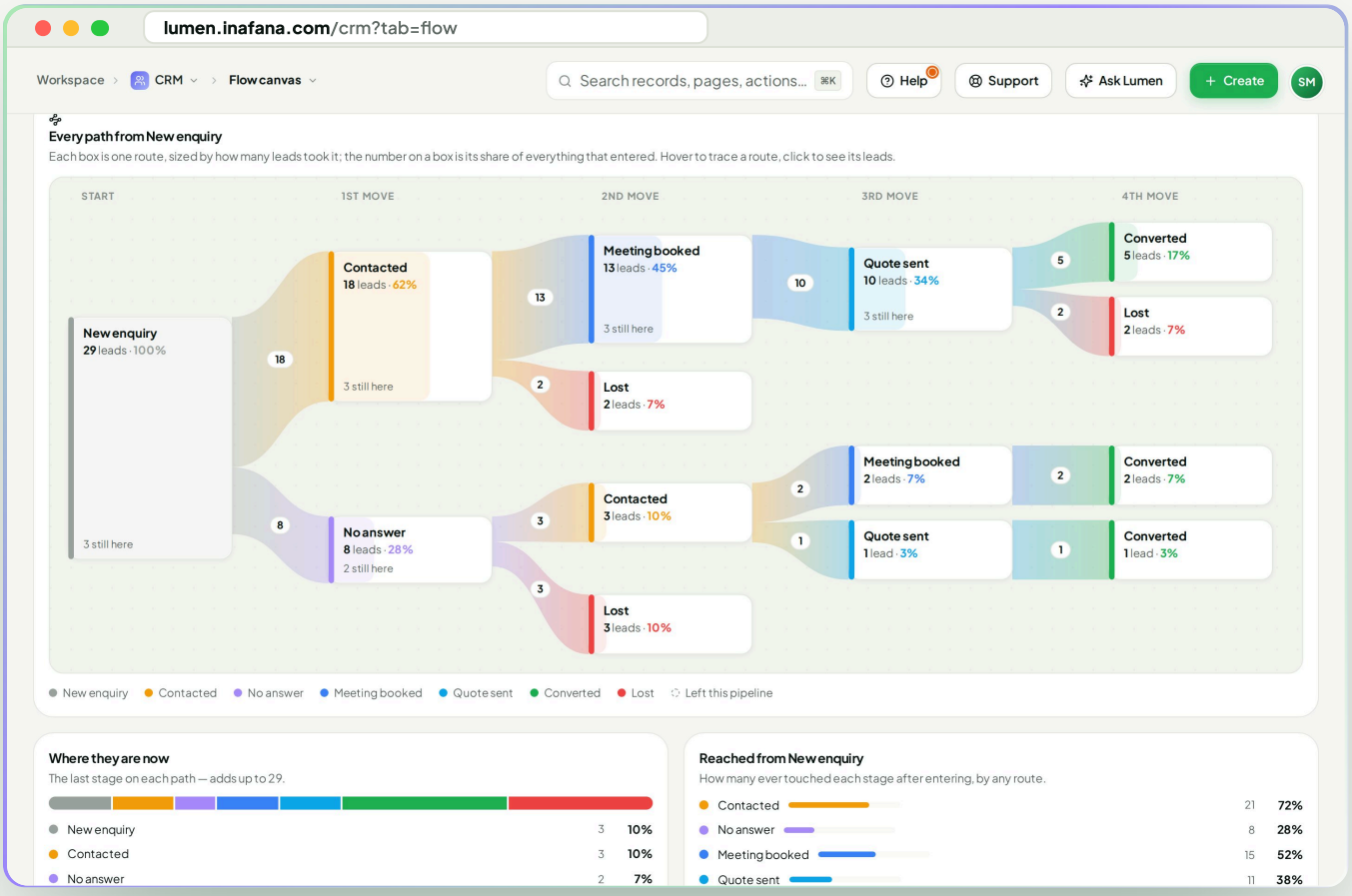
POS register — tap or scan, take payment, print the receipt.



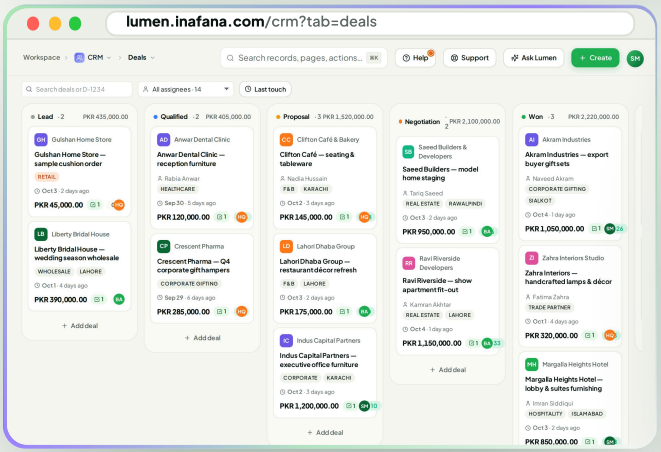
HR & Payroll — the month's payroll in one step, posted to the books.

See how leads move *and what's next.*

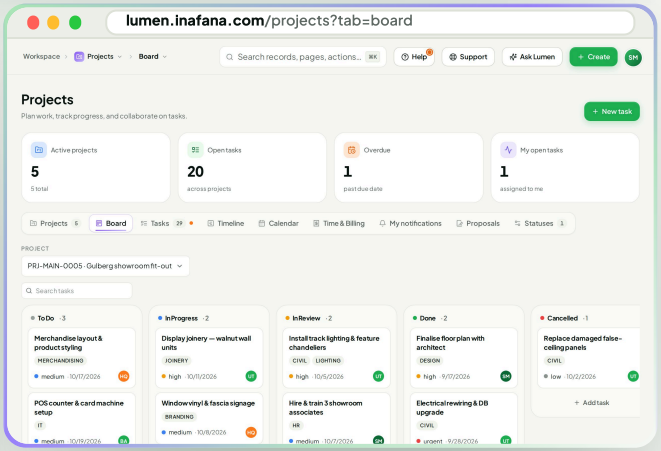
The CRM flow canvas shows how leads travel between stages — where they convert and where they drop off. Deals and projects live on boards you can drag.



CRM flow canvas — every stage, how many leads moved between them, and where they were lost.



Deals — a pipeline board with values per stage.



Projects — tasks on a board, with owners and due dates.

MODULE · SALES

Sales, *quote to cash.*

Quote it, confirm it, deliver it, invoice it. One document flows into the next, so nothing is retyped and every step is tracked.

Customers · Quotations · Sale Orders · Invoices · Sales Returns · Delivery Notes · Tax · Salesmen

Quotation → Sale order → Delivery note → Invoice → Payment

Customers
Profiles, contact details, credit history and a running ledger — add one at a time or import a list.

Quotations
Professional quotes with your branding; convert an accepted quote to a sale order in one click.

Sale orders
Generate the invoice and delivery note from the order, record order expenses and complete it when done.

Every kind of invoice
Standard, proforma and commercial invoices, with your own invoice types and numbering.

Send and share
Email an invoice, mark it sent, or share a secure link that opens in any browser — no attachment needed.

Payments & advances
Record full or part payments and advances received; balances update on the customer ledger instantly.

Payment reminders
Automatic nudges before and after the due date — for example 3 days before, then every 7 days overdue.

Credit notes
Raise a credit note against an invoice to correct a price or settle a dispute.

Sales returns
Goods come back on the shelf, the customer is credited, and refunds are recorded when money goes out.

Delivery notes & packing lists
Ship in full or in parts; marking a delivery done deducts the stock from the right warehouse.

Tax & discounts
Compounding tax layers, per-line and document discounts, a discount policy and a discount report.

Salesmen
Give field reps a personal link and QR code to book orders for their customers from their phone.

Receivables aging
See who owes what and for how long, with customer statements ready to send.

Profit you control
Margins on every order — and owners can hide profit figures from the team entirely.

Find anything
Type “INV-0042” anywhere to open it, with Record payment and Send right beside it.

WITH LUMEN AI

Generate with AI on any invoice, quotation or sale order: type or say what was sold, or attach a PO, a WhatsApp screenshot or a price sheet — Lumen drafts the document from your own customers and items. The **Sales agent** runs quote-to-cash from a chat.

CONNECTED TO

Inventory (stock moves on delivery and return), **Ledgers** (customer balances), **Accounting** (journals post themselves) and **Reports** (sales trends, customer profitability).

MODULE · PURCHASES

Purchases, *buy with control.*

Send RFQs, raise purchase orders and receive goods against them. Landed costs roll into your item costs automatically.

Vendors · RFQs · Purchase Orders · Goods Receiving Notes

RFQ → Purchase order → Goods receiving note → Vendor payment

Vendors
Supplier records with a vendor ledger showing every bill, payment and balance.

Requests for quotation
Ask vendors for prices, compare, then convert the winning RFQ into a purchase order.

Purchase orders
Approve and track what's on order; receive goods against the PO in full or in parts.

Goods receiving notes
Receiving stock adds it to the right warehouse and batch, and updates item costs.

Landed costs
Freight, duty and clearing charges are spread onto the items so your margins are real.

Vendor payments
Pay bills from any bank or cash account; payables and the vendor ledger update instantly.

ORDER ANYWHERE

Ordering links, *no app needed.*

Give field reps, customers and diners a link instead of an app. Orders come straight back into Lumen with live prices and stock.

Salesman ordering
Reps open their personal link, sign in with their PIN and book sale orders or invoices for a customer from the price list.

Self-service ordering
Customers order from a branch's catalog through a shareable link or QR code — no app, no login.

Waiter ordering
Each waiter gets their own ordering link; table orders go straight to the register and the kitchen.

Live inventory link
Share a read-only, always-current stock list with customers or partners.

Shareable documents
Invoices, sale orders and proposals open in the browser from a secure link.

Attendance kiosk
A shared link where staff sign in and out with their PIN — hours flow into payroll.

WITH LUMEN AI

The **Inventory agent** drafts purchase orders from its reorder suggestions and reads a vendor's invoice into a goods receipt — you check the lines before anything is created.

HOW ORDERS LAND

Orders from every link come straight back into Lumen with **live prices and stock** — ready for approval, fulfilment and invoicing. Links are per branch and can be switched off any time.

MODULE · INVENTORY

Inventory, *always in sync.*

Live stock across every warehouse, with batches, transfers, counts and a full movement log — updated by every sale, purchase and return.

Items · Warehouses · Stocks · Batches · Stock Transfers · Logs · Counts · Insights

Items & products
Add one product, bulk-add many or import a spreadsheet, with categories and units of measurement.

Multiple warehouses
Stock levels per warehouse and outlet, rolled up into one view of what you own.

Batches
Receive stock in batches and track them through to sale.

Stock transfers
Move stock between warehouses with a transfer document both sides can see.

Cycle counts
Start a count, record what's on the shelf and post the differences.

Quantity corrections
Correct the on-hand quantity with a reason — every change is logged.

Movement log
Every in, out and adjustment for every item, with the document that caused it.

Price categories & lists
Different prices for wholesale, retail or key accounts — and printable price lists.

Barcodes & labels
Print barcode label sheets from templates; scan items into documents and the register.

Costing
Choose your inventory costing method; landed costs flow straight into item costs and margins.

Alerts & controls
Low-stock alerts per item and warehouse, and a setting to allow or block negative stock.

Live inventory link
Share a public, always-current stock list — no login for the person viewing it.

Insights
Demand forecasts, reorder points, days of cover, dead stock and anomalies — computed from your data.

Valuation reports
Inventory value by category and by warehouse, plus a low-stock report.

Ask about any item
An "Ask" button on every item opens the Inventory assistant with that item in context.

WITH LUMEN AI

The **Inventory agent** forecasts demand, drafts purchase orders and rebalancing transfers, reads a vendor invoice into a goods receipt and sends a daily briefing — every figure computed by tested code, never guessed.

CONNECTED TO

Sales and **POS** (deduct on delivery and sale), **Purchases** (add on receipt), **Catalog** (recipes consume ingredients) and **Manufacturing**.

MODULES · POS · CATALOG · KITCHEN

Point of sale, *front to back.*

A fast register with shifts and payments, a catalog with modifiers and recipes, and a live kitchen display for every station.

Register · Orders · Returns · Shifts · Online Ordering · Waiters · Tax Linkage · Products · Recipes · Categories · Modifiers · Kitchen

POS

Fast register
Tap or scan items, apply modifiers and take payment; print the receipt or reprint the last one.

Register shifts
Open and close shifts with cash counts, so every till is accounted for.

Orders & returns
Every POS order in one list; view the bill, record payment, or return items against an order.

Online ordering
Generate a link and QR code customers order from on their own phone.

Waiters
Give each waiter their own ordering link that feeds the register and kitchen.

Tax linkage
Map the right taxes to POS sales so they land correctly in the tax ledger.

CATALOG

Sellable products
Everything the register sells, with prices, categories and images — or add products straight from inventory.

Recipes
A product that consumes ingredients when sold — stock is deducted automatically.

Modifier groups
Sizes, add-ons and options (“extra butter”) with their own prices.

KITCHEN

Kitchen display
Tickets appear live on the kitchen screen the moment an order is placed.

From every channel
Register, waiter and self-service orders all arrive on the same display.

Clear status
Staff move tickets along as dishes are prepared, so the front of house knows what’s ready.

WITH LUMEN AI

Ask Lumen how a branch did today, which items sold best this week, or what’s running low before dinner service.

BUILT FOR

Restaurants & cafés — register, waiter and self-order, recipes and a kitchen display. **Retail** — barcode scanning, shifts and live stock across outlets.

MODULE · ACCOUNTS

Accounts, *bank and cash.*

Every bank and cash account in one place, with transactions, transfers and statement imports.

Accounts | Transactions | Statement imports

Bank & cash accounts
Current accounts, cash in hand, wallets — each with a live balance.

Transactions
Record income, expenses and transfers between accounts; export them any time.

Statement import
Bring in a bank statement as CSV, Excel or PDF; lines are matched and de-duplicated.

MODULE · ACCOUNTING

Accounting, *books you can trust.*

Real double-entry books. Every sale, purchase, payment and payslip posts a balanced journal entry — automatically.

Chart of Accounts | Journal Entries | Financial Reports | Fiscal Periods | Reconciliation | Budgets | Tax Summary

Chart of accounts
Generate a standard chart in one click, then add your own GL accounts.

Automatic journals
Sales, purchases, payroll, advances and tax post balanced entries on their own.

Manual journal entries
Draft, post, reverse or void entries — with a full trail of who did what.

Financial statements
Profit & loss, balance sheet, trial balance — exportable to share with your accountant.

Fiscal periods
Define fiscal years and close them, so posted periods stay untouched.

Bank reconciliation
Tick statement lines against the books and complete the reconciliation.

Budgets
Set budgets by account and compare them with actuals.

Tax summary
Tax collected and paid for the period, ready to file and export.

Multi-currency spaces
A currency per branch or business unit, with symbol and decimals you control.

WITH LUMEN AI

The **Finance agent** categorises a bank statement, books receipts from a photo and explains your numbers. The **Accountant agent** journals everything, proves the sub-ledgers tie to the GL and runs month-end close — with your approval.

CONNECTED TO

Every module that moves money: **Sales**, **Purchases**, **POS**, **HR & Payroll** and **Ledgers**.

MODULE · LEDGERS

Ledgers, *every balance.*

Who owes you, who you owe and what you owe the taxman — fed by the same transactions as everything else.

Customers · Vendors · Employees · Finance Book · Tax Ledger

Customer ledgers
Every invoice, payment, return and credit — with a running balance per customer.

Vendor ledgers
Bills, payments and what's still owed, per supplier.

Employee ledgers
Salaries, advances and repayments for each person.

Finance Book
A simple day book for income and expenses that don't belong to a document.

Tax ledger
Tax collected and paid; mark a return as paid when you file.

Exports
Export any set of ledgers for your accountant or auditor.

INSIGHT

Dashboards & reports, *drill into anything.*

From a live business dashboard to a detailed profit & loss — and a full audit trail of who changed what.

Business Dashboard · Custom Dashboard · Financial Overview · Reports · Audit Log

Business dashboard
Live KPIs for the whole business, or one branch at a time.

Custom dashboard
Add the widgets you care about — and pin charts the AI makes for you.

Financial overview
Overview, trends, statement and detail views of profit and cash — download as PDF or CSV.

Sales reports
Revenue by month and customer, quote conversion, daily/weekly/monthly trends, repeat customers.

Customer insight
Top customers, customer-wise sales, profitability and purchase frequency.

Profit & loss
Summary and detailed P&L, plus a discounts report.

Purchases & stock
Spend by vendor, payables, inventory value by category and warehouse, low stock.

Finance & HR
Cash on hand, cash flow, account balances, payroll cost, headcount and advances.

Audit log
Who changed what and when, plus sign-ins and deletions — searchable, exportable, owner-only.

MODULE · HR & PAYROLL

HR & Payroll, *people first.*

Employees, salary structures, attendance and shifts, leaves and advances — and payroll that posts itself to the books.

Employees | On & Offboarding | Salary Structures | Payrolls | Attendance | Attendance Kiosk | Leaves | Advances

Employee records
Profiles, departments, documents and a timeline of every event in someone's time with you.

Salary structures
Reusable pay structures with allowances and deductions, assigned to each employee.

Payroll
Create the month's payroll in one step, add one-off lines, then mark it paid — journals post themselves.

Shift schedules
Work days, timings, time zone, required hours and break allowance for each person.

Attendance kiosk
A shared link or tablet where staff sign in and out with their own PIN.

Automatic short time
Worked hours are calculated from sign-ins; short time flows into payroll automatically.

Leaves
Staff request leave and managers approve or reject it, with every request on record.

Salary advances
Record advances to staff, tracked on the employee ledger and in the outstanding-advances report.

Onboarding & offboarding
Step-by-step checklists with forms, uploads, team tasks and due dates for joiners and leavers.

PIN-protected employee page
The new joiner completes their part on a secure public page — no account needed.

Documents & e-signature
Offer letters and policies from templates with placeholders, signed and countersigned electronically.

Reusable flows
Build onboarding flows once and reuse them — or draft a whole flow with AI from one sentence.

WITH LUMEN AI

The **HR & Payroll agent** handles "Create payroll for September", "Onboard Ayesha, she starts 1 Oct as a designer" and "Why was Ali deducted on the 12th?" — with payroll runs and signatures waiting for approval.

CONNECTED TO

Accounting (payroll journals), **Ledgers** (employee balances), **Reports** (payroll cost, headcount) and **Projects** (time tracking).

MODULE · CRM

CRM, *win more deals.*

Contacts, leads and deals on pipelines you can drag. Log calls, set follow-ups and hand a won deal straight to Sales.

Deals · Pipelines · Leads · Contacts · Tasks · Activity · Stage flow · Flow canvas · Analytics

Raw lead → **Qualify** → **Pipeline** → **Deal** → **Won → Sales**

Drag-and-drop pipelines
Deals on a board with stages you define — run as many pipelines as you need.

Lead pipelines
A separate pipeline for leads, so early conversations don't clutter your deals.

Qualifier sets
The questions that qualify a lead; answer them and push the lead to the right pipeline.

Convert to deal
Turn a qualified lead into a deal in one click — or reopen it as raw if it goes cold.

Contacts
People and companies with every deal, call, note and file in one history.

Follow-ups & tasks
Never drop a lead: follow-ups with due dates and reminders, per rep.

Activity log
Calls, meetings and lead events logged against the record — with your own event types.

Disqualification reasons
Categorise why leads were lost, so you can fix the leak.

Bulk add & import
Add leads in bulk or import a spreadsheet — and find duplicates before they cause trouble.

Stage flow & flow canvas
See how leads move between stages, and export the flow or a cohort as CSV.

Analytics
Pipeline and conversion analytics across your stages and pipelines.

Meta Lead Ads
Leads from your Facebook and Instagram lead forms land in Lumen automatically, assigned to a rep.

WITH LUMEN AI

Tell the **CRM agent** "Just spoke to Sara at Bloom Retail — she wants a demo next Tuesday" and it updates the deal, logs the call, sets the follow-up and suggests the next step. Emails always wait for your approval.

CONNECTED TO

Sales (won deals become quotations and orders), **Projects** (proposals) and **Inbox** (follow-ups assigned to you).

MODULE · PROJECTS & PROPOSALS

Projects, *win it, deliver it.*

Tasks, boards, time tracking and billing — plus client proposals you can send, track and get e-signed.

Projects · Board · Tasks · Timeline · Calendar · Time & Billing · My notifications · Proposals · Statuses

PROJECTS

Projects & milestones
Every project with its milestones, tasks and progress at a glance.

Kanban board
Drag tasks between columns, with your own status sets per project type.

Tasks
Assignees, due dates, comments, attachments and @mentions on every task.

Timeline & calendar
See the plan over time and what's due this week.

Time tracking
Start a timer or log time against a task — billable or not.

Bill unbilled time
Turn tracked hours into an invoice in one step.

Client access
Invite clients to a portal where they see their own project — and only that.

Notifications
Your mentions, assignments and deadlines in one place.

Status sets
Define the workflow each kind of project runs through.

PROPOSALS

Block editor
Type "/" for headings, tables, callouts, images and a pricing table that totals itself.

Six cover designs
Pick a cover, add your logo and accent colour — on-brand every time.

Proposal libraries
Reusable templates and blocks so the next proposal takes minutes.

Secure share link
Send a link instead of a PDF; copy it or email it straight from Lumen.

Read tracking
Know when the client opened it — with notifications for your team.

E-signature
Clients sign online with a signing record — then it becomes a project.

WITH LUMEN AI

Generate a proposal with AI from a short brief, a tone and reference files. The **Projects agent** tells you what's slipping, turns standup notes into tasks and logs time from a sentence.

BUILT FOR

Agencies & services — pipeline to proposal to project, with time tracking, billing and payroll in the same place.

MODULE · CONSTRUCTION

Construction, *know every job's margin.*

BOQ estimating, cost codes, budgets, subcontractors, materials, site reports and job costing that shows where the money went.

Jobs · Units · Cost Codes

Jobs
Every site or contract as a job, with its budget, costs, billing and margin.

BOQ estimating
Build bills of quantities with units and rates to price the work.

Cost codes & budgets
Budget by cost code and see actual spend against it — overruns flagged.

Subcontracts
Contracts with subcontractors, and payment certificates against them.

Material issues
Issue materials from stock to a job so they land in its costs.

Progress billing
Payment applications to the client — approve them and record the payment.

Site reports
Progress reports from site, kept against the job.

Job billing
Billed, paid and outstanding for each job in one view.

Job costing
Labour, materials and subcontracts rolled up into the true job margin.

MODULE · MANUFACTURING

Manufacturing, *on a live board.*

Manufacturing orders move through a production pipeline you define — planning, production, quality, completion.

Board · Orders · Pipelines

Manufacturing orders
What to make, how many and by when — linked to the items in inventory.

Production pipelines
Define your own stages, or several pipelines for different product lines.

Live board
Drag orders from stage to stage and see the whole floor at a glance.

Raw to finished
Raw materials to finished goods, costed all the way through.

Planning to completion
Planning, production, quality and completion — every order's progress visible to the whole team.

Edit the stages
Change the stages of the default production pipeline whenever your process changes.

MODULES · LISTINGS · LEADS · DEALS

Real estate, *from listing to commission.*

Property listings and viewings, buyer and renter leads assigned to agents, and deals with commissions worked out for you.

Listings | Viewings | Leads | Deals | Commissions

Property listings
Properties for sale or rent, with price and details, in one list.

Viewings
Schedule viewings for a property and the agent showing it.

Buyer & renter inquiries
Property leads captured and assigned to agents.

Property deals
Log offers on a property and follow the deal to close.

Commissions
Agent commissions calculated automatically on every closed deal.

Agent by agent
Leads, viewings and deals are assigned to agents, so each one works their own pipeline.

INDUSTRIES

Built for how your business runs. *Your modules.*

The same platform, a different set of modules switched on. Pick your industry during sign-up and Lumen sets up the right modules — add the next one whenever you're ready.

Retail & wholesale
Multi-outlet stock, field-rep ordering, ledgers per customer and vendor.

Sales | Inventory | Purchases | POS | Ledgers

Restaurants & cafés
Register, waiter and kiosk ordering, recipes that deduct stock, and a kitchen display.

POS | Catalog | Kitchen | Inventory

Construction
Estimate with BOQs, track budgets by cost code, bill progress, and see the true job margin.

Construction | Purchases | HR | Accounting

Manufacturing
Production orders on a live board, raw materials to finished goods, costed all the way through.

Manufacturing | Inventory | Purchases | Sales

Real estate
Listings, viewings, buyer leads by agent, and deals with commissions calculated automatically.

Listings | Leads | Deals | Accounts

Agencies & services
Pipeline to proposal to project — with time tracking, billing and payroll in the same place.

CRM | Projects | Proposals | HR

LUMEN AI

An AI team *that asks before it acts.*

Ask a question and get an answer from your live data. Ask for a task and Lumen drafts the invoice, runs the payroll or adjusts the stock — then waits for your approval.

Ask Lumen

One button on every page, desktop and phone. Many requests in one message are split into tasks for the right agents.

Agent Mode

A full-page workspace for every agent, with approval cards that show the exact email, lines or figures.

Agent Board

A live column per agent — approve, reject, retry or cancel any task, and see every step it took.

SEVEN SPECIALIST AGENTS

- **Sales agent** — Quotes, orders, invoices, payments and who owes what.
- **Finance agent** — Bookkeeping, bank statements, reports and cash forecasts.
- **Accountant agent** — The general ledger — journaled, tied and closed.
- **Inventory agent** — Demand forecasts, reorders, counts and daily briefings.
- **CRM agent** — Works leads and deals and proposes the next step.
- **Projects agent** — What's slipping, standups to tasks, time logged.
- **HR & Payroll agent** — Payroll, attendance and onboarding in a sentence.
- **Setup agent** — Builds your workspace through a chat at sign-up.

AI IN EVERYDAY WORK

Generate with AI

Draft invoices, quotations and sale orders from text, voice, a PO or a screenshot.

Talk instead of type

Voice messages up to three minutes, in English, Urdu or Hindi.

Reads your documents

Receipts, supplier invoices, bank statements and scanned PDFs.

Proposals & HR flows

A full proposal from a brief, or an onboarding flow from one sentence.

Charts you can keep

Ask for a chart, see the numbers behind it, pin it to your dashboard.

Pay as you go

Prepaid AI credits with a usage log of every action — who, which agent, what it cost.

WITH LUMEN AI

Anything that moves money or can't be undone waits for a person with permission. Agents can only do what the person asking could do, every change is in the audit log as done by AI, and every number comes from your own books.

LEARN MORE

See the **Lumen AI Agents** guide for a page on each agent — what it does, what to ask and how you stay in control.

PLATFORM

The details *that make it yours.*

Fast to use, safe to share, and flexible enough to fit the way you already work.

Global search ⌘K
Find any customer, invoice, project or setting — and trigger actions — from one box.

Roles & permissions
View, create, edit and delete per module and sub-module; hide profit from members entirely.

Spaces
A branch, outlet or business unit — each with its own books and currency. View one or all at once.

Custom fields
Add the fields your business needs to any record without waiting on anyone.

Document templates
Branded invoices, quotations, delivery notes and packing lists with your own numbering.

Barcodes & labels
Print label sheets from templates and scan straight into documents and the register.

Inbox
Unread, mentions, assigned to you, comments and deadlines — everything waiting on you.

Team chat
Direct messages and groups, with the invoices and deals you're discussing linked in.

Mentions & notifications
@mention a teammate on any record; push notifications on your phone.

Works on any device
Install it like an app on phones and tablets, or use the Android app.

Two-factor sign-in
Protect accounts with an authenticator app; sign-ins are recorded in the audit log.

Audit log
Who changed what, when — across every record. Searchable, exportable, owner-only.

API & integrations
Personal API tokens and OAuth, Meta Lead Ads, and a connector for your own AI tools.

Export your data
Customers, invoices, stock, ledgers and more as CSV, Excel or PDF — it's always yours.

Alerts & reminders
Low-stock alerts and automatic payment reminders, configured once.

Onboarding in minutes
Name your space, pick modules, invite the team, import customers, items and balances.

Help built in
A searchable help centre, a What's New feed and support tickets from inside the app.

Appearance
Light or dark, with document display settings for currency, decimals and layout.

Lumen

FEATURE GUIDE · 2026

Get started

Run your whole business *from one place.*

Every module and Ask Lumen, ready the day you sign up — switch on what you need and add the rest when you're ready.

Start your free trial →

Three days free, no credit card — and your data comes with you if you stay. Scan the code or visit **getlumen.inafana.com**

WHATSAPP +1 603-999-7348

WEB getlumen.inafana.com

Sales
Quote to cash, returns and tax

Purchases
RFQs, POs, goods received, landed cost

Inventory
Warehouses, batches, counts, price lists

POS, Catalog & Kitchen
Register, recipes, modifiers, kitchen display

Accounting
Double-entry books, close and reconcile

Ledgers
Customer, vendor, employee and tax ledgers

HR & Payroll
People, payroll, attendance, onboarding

CRM
Leads, deals, pipelines, follow-ups

Projects & Proposals
Boards, time & billing, e-signed proposals

Construction
BOQ, cost codes, subcontracts, job costing

Manufacturing
Production orders on a live board

Real estate
Listings, viewings, leads, deals, commission

Ordering links
Salesman, self-service and waiter ordering

Dashboards & Reports
Live KPIs, financial overview, audit log

Lumen AI
Ask Lumen, Agent Mode, seven agents

Platform
Search, roles, spaces, mobile, API

Every part of your business, finally in one place.

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